

QUALITY, ENVIRONMENTAL and OCCUPATIONAL HEALTH and SAFETY POLICY

Euvitro SLU, EUGIN Foundation, Centro de Infertilidad y Reproducción Humana, S.L. and Centre de Reproducció Assistida del Vallès, S.L. (hereinafter referred to in this document as Clínica EUGIN, CIRH and FecunMed) hereby describe their principles regarding quality, the environment and the prevention of occupational hazards in their corporate policy. It will be applicable to all phases of Clínica EUGIN, CIRH and FecunMed's business activity: namely, the diagnosis and treatment of sterility, obstetric and gynaecological follow-up, the research carried out by the EUGIN Foundation and the administrative and support activity required for the aforementioned.

This Policy is established on the basis of the following principles

- The achievement of **Total Quality**, by applying a **continuous enhancement** of our processes in order to ensure the fulfillment of patients' expectations in all the services provided, by means of:
 - Analysing **patient satisfaction** through the quality of the service offered, as a result of systematic prevention, detection, adjustment and continuous improvement throughout the entire service provision.
 - The **constant reviewing of our organisational situation** in order to achieve a continuous improvement in the organisation through the analysis of its risks and opportunities.
 - **The promotion of research and enhancement projects** that lead to excellence in the services and activities undertaken in the clinic.
 - **Involving workers** in the definition, assessment and continuous review of our aims, by instilling in them a commitment to service that is both high quality and empathetic.
- **Actively protecting the health and safety** of their workers and their facilities during the performance of Clínica EUGIN, CIRH and FecunMed's business activities in order to ensure that they are carried out in a healthy environment and in safe conditions for the internal staff, patients and society as a whole.
- **The commitment to the development of a sustainable business**, by preventing pollution and minimising the environmental impact of our operations as well as making more efficient use of natural resources and energy.
- **Providing all the** required human and material **resources** and **ongoing training** for internal staff, in order to ensure that our business activities are carried out in accordance with the highest standards of quality, safety at work and environmental conservation.
- **A commitment to compliance with legal requirements**, regulations and others, subscribed to by the centres on a voluntary basis.
- **An ongoing review of the management system** and the dissemination of the policy at all levels of the organisation to ensure that it is known and understood by all members of staff, as well as the regular definition of objectives and targets for the monitoring of processes.
- A commitment to **social responsibility** with activities that have a positive influence on society, through the creation of jobs, as well as providing altruistic partnerships with educational institutions and research projects.

The EUGIN Clinic, CIRH and FecunMed Management hereby establishes that this Policy should be known by all the organisation's personnel, as well as suppliers, associates, patients and other interested parties, and that it may be consulted by anyone who considers it appropriate through our website (www.eugin.net / www.cirh.es / www.fecunmed.com).

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